

Standard Trading Terms and Conditions 2023

- Our prices are based on today's terms and conditions and are subject to final confirmation by both parties. Unless specific firm/fixed all in offer has been agreed, in case surcharges will be de/increased or new surcharges will be introduced, our offer is subject to adjustment. Final price subject to the rate of exchange at the time of shipment departure/arrival.
- Price excludes all import duties / taxes and relevant disbursement charges.
- Our offer is based on the cargo specification you have provided and if final specification differs, it is subject to logical adjustments.
- Unless otherwise agreed, transport/marine insurance and/or consular documentation are not included in our offer but can be provided at special request.
- Customs Inspections, demurrage, detention, port charges and other 3rd party charges outside of the control of Bertling are also excluded from this quotation.
- Unless the correct Class and UN Number are mentioned in the quotation, cargo is deemed non-hazardous for transport as per DOT/TDG/IMDG/ICAO/IATA and all applicable national regulations. Shipper must without fail declare all dangerous or potentially dangerous goods and they must receive our written acknowledgement of the same. Note that extra charges apply to dangerous cargo.
- Packing must be suitable for handling and transportation. Will be deemed as stackable unless specifically mentioned in our quotation.
- Cargo to be presented suitable for lifting and lashing, with sufficient lashing points.
- Specialist lifting gear and/or special cradles/saddles/supports to be supplied by shippers.
- All charges are as per agreed customer specific credit terms. If credit terms are not in place, then charges will be strictly COD.
- Trading terms mentioned are in accordance with Incoterms latest edition.
- To the maximum extent permitted by underlying laws, Bertling's liability for damages, losses and other claims arising out of or related to the incorrect Verified Gross Mass (VGM) information declaration or transmission, as may be applicable, shall be limited to the maximum amount of a freight rate for transportation of the container in question.
- All quoted rates are subject to availability of empty equipment offered by carrier at time of booking and also subject to available space.
- It is common practice that original documents will be dispatched by us either by registered mail or by courier service at risk and expense of the customer. However, if required, the documents can be collected personally from our office.
- We are working exclusively in accordance with the terms and conditions of the Federation Of Malaysian Freight Forwarders and Selangor Freight Forwarders and Logistics Association latest edition. Copy available on request.