

Standard Trading Terms and Conditions

- This prices are based on today's terms and conditions and are subject to final confirmation by both parties. Unless specific firm/fixed all in offer has been agreed, in case surcharges will be de/increased or new surcharges will be introduced, our offer is subject to adjustment.
- This offer is based on the cargo specification you have provided and if final specification differs, it is subject to logical adjustments.
- Unless otherwise agreed, transport/marine insurance and/or consular documentation are not included in our offer but can be provided at special request.
- Shipment to be effected with carrier/airline in Bertling's option.
- Quotation is based on non-hazardous goods only.
- For shipments that include hazardous cargo, provided the class is acceptable to the carrier, extra surcharge may apply.
- Packing must be stackable and suitable for transportation on the selected transport mode.
- Cargo to be presented suitable for lifting and lashing, with sufficient lashing points.
- Specialist lifting gear and/or special cradles/saddles/supports to be supplied by shippers.
- Freight charges are payable by either certified cheque or bank transfer to our account in Spain within 30 days of invoice date.
- Trading terms mentioned are in accordance with Incoterms latest edition.
- To the maximum extent permitted by underlying laws, Bertling's liability for damages, losses and other claims arising out of or related to the incorrect Verified Gross Mass (VGM) information declaration or transmission, as may be applicable, shall be limited to the maximum amount of a freight rate for transportation of the container in question.
- All quoted rates are subject to availability of empty equipment offered by carrier at time of booking and also subject to available space.
- It is common practice that original documents will be despatched by us either by registered mail or by courier service at risk and expense of the customer. However, if required, the documents can be collected personally from our office.
- We place great importance on data protection. We do collect and process your personal data solely to the extent that it is after all essential to undertake and safeguard our contractual provision we have been appointed on. You can contact our data protection officer at dataprotection@bertling.com, to gain more information and to erase such data. For further details, please kindly refer to our Privacy Statement at www.bertling.com.
- We are working exclusively according to our Standard Terms & Conditions for Logistics Services. Your special attention is drawn to limitations of our liability. You are invited to visit our homepage www.bertling.com for detailed information and complete wording of the document.